

Warranty

Basmat warrants for 10 years the aluminium structure of Basmat entrance matting systems. The guarantee for the textile and plastic inserts is 2 years. This warranty includes all defects which, demonstrably, are due to manufacturing defects or material.

Exclusions

This warranty does not cover normal wear of the profiles or finishes.

Basmat will not be liable for damages under the following circumstances:

- Misuse or abuse.
- Faulty or negligent handling.
- Failure to comply with instructions for assembly and maintenance, modifications or repairs without authorization of Basmat.
- Chemical and physical reactions on the surface of the materials produced by an improper use.

Conditions of the guarantee

Basmat will repair for free or replace the product for the first end user. Costs, postage and other expenses incurred by the holder of the warranty will not be paid. The warranty will be effective presenting the product and the sale invoice.